

## **CHALLENGE:**

Our client needed to successfully deliver projects with high visibility to key customers and required a flexible workforce to manage the ebbs and flows.

#### **RESULT:**

Work of 8 outgoing PMs transferred to 3 incoming PM-Partners staff. Projects now delivering within timeframes and within budget.

PM-Partners support through project health-checks, ongoing feedback, issue resolution, comprehensive reviews of engagement is a key differentiator.

Driven by demand, workforce solution is flexible with agreed 'Ramp-on' rebate scheme and rapid 'Ramp-off' scheme

# Freight and Logistics Infrastructure Case Study

Technology Transformation Across 250 Sites

Delivering enhanced Data, Voice and Video services

Current Portfolio under Management comprises 23 Estimate Projects and 32 In-flight Projects for sites in most states in Australia as well as 3 in the US and 1 in the UK

#### Projects include -

- » New sites Including the largest logistics terminal in the Southern Hemisphere
- » New sites and new application setups
- » Infrastructure upgrades (e.g. Network switches, Wireless Access Points, WAN links)
- » Alternative solutions for mobile devices in vehicles
- » Firewall changes for additional access requirements
- » New, additional and upgraded Infrastructure
- » Branch moves
- » Office moves
- » New application setups
- » New and additional Infrastructure

## The Programme Team is dispersed geographically and includes the -

- » Programme Manager / Project Managers
- » Solution Architect
- » Technical Delivery Leads
- » Programme / Project Coordinators
- » Server Specialists
- » Network Consulting Engineers
- » 3rd Party Vendors
- » Implementation Managers
- » Site Implementation Teams

### Result

- » All projects delivering within timeframes and within budget
- » During transition of a PM, SDM on-site F/T over a 1.5 weeks in 'caretaking projects' and transitioning to internal resources
- » Largest project of its type undertaken by client and largest distribution centre in the Southern Hemisphere now tracking to plan
- » PM-Partners support through project health-checks, ongoing feedback, issue resolution, comprehensive reviews of engagement (e.g. Quarterly Review) is a key differentiator
- » Driven by demand, workforce solution is flexible with agreed 'Ramp-on' rebate scheme and rapid 'Ramp-off' scheme