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Mining and Resources Case Study

Extended Project Workforce

CHALLENGE:

Our client needed to quickly deliver projects from the initial concept phase through to successful implementation. PM-Partners were brought on board to assist with the rapid implementation.

RESULT:

Extended workforce model was implemented within days, resources were inducted and on-site immediately following approval. Our flexible arrangement met the client's immediate needs for resources for a limited period of time at two separate locations.

Our client needed to quickly deliver projects from the initial concept phase through to successful implementation. PM-Partners were brought on board to assist with the rapid implementation.

Our responsibilities included:

- » Managing existing projects that were in flight and which required immediate attention and remediation
- » Reviewing the pipeline of projects that were through initial stages
- » Identifying the level of structure and governance that would need to be adhered to or applied
- » Applying a flexible extended workforce resource model to cater for peaks and troughs of work

Our approach included:

- » Meeting with the CIO to explain our approach and confirm the immediate challenges
- » Providing an initial team of resources (PMs and Bas) to address the immediate issues
- » Progressing with a flexible extended workforce model to upscale and downscale on resources. Additional BAs and PMs were identified as being required and were inducted onto the account
- » Establishing an account governance framework for reporting, approvals and planning
- » Assessing a high level pipeline and implementing resource planning
- » Distributing the management of the account between an on-site Service Delivery Manager in Australia and an Account Manager in Singapore
- » Sourcing resources from within our organisation and networks

Successes

- » Extended workforce model was implemented within days, resources were inducted and on-site immediately following approval
- » Office transition/relocation project managed successfully (*this was an inflight project that did not have a project manager when PM-Partners came on board*). This was successfully remediated and implemented within the timeframe required.
- » A further 20 projects (business, IT, operations and mining related) were brought under control
- » Our flexible arrangement met the client's immediate needs for resources for a limited period of time at two separate locations.

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