

of Lean

What connotations does the word "lean" suggest for you?

Slim ? *No fat* ?
? *No waste* ? *Just enough* ?

BENEFITS OF *Lean*



Speed up Business Process.



Reduce Cycle Times.



Waste and bottlenecks Eliminated.



Complete more work within a given Timeframe.

“It needs less of everything to create a given amount of value, so let's call it Lean.”

JOHN KRAFCIK

5 PRINCIPLES

Define Value

What adds value for the customer?
What is the customer willing to pay for?

Map Value Stream

All activities from start through to handover.
Non-value adding activities should be eliminated.

Create Flow

Ensure your product flows to the customer.
Focus on the needs of the product/service, not organisation.

Establish Pull

Produce what the customer wants, when the customer wants it.
Understand customer demand from 'push' to a 'pull' process.

Pursue Perfection

By achieving the first 4 principles, waste should be eliminated to some extent but Lean is not just "once off"; it is a complete philosophy.

Quality means doing it right when no one is looking.

HENRY FORD



LEAN SIX SIGMA TRAINING

ARE YOU GETTING

the results you need?

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