pm-partners

Business Genetics:

Business Analysis and Requirements Foundation

Duration: 1 day

> " PM-Partners have been leaders in training and professional certification for over 20 years.
>
> Our trainers are highly qualified, practitioners in their chosen fields. "

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Overview

This course provides participants with a complete and comprehensive understanding of the state of the Business Definition / Business Process Modelling (BPM) and Business Requirements Industries.

Historic approaches and modern emerging standards (e.g. AGILE) are explained, with compelling insights for a range of professionals include:

– Business leaders
– IT leaders
– Business Analysts (BAs)
– Business Requirements (BR) professionals.

A must for anyone wishing to understand current global industry trends and future directions of this complex and dynamic industry. The role of the Business Analyst is explained as well as the critical role performed by this function.

Course Summary

Upon completion of this course, students will be able to:

– Understand the BA / BR industry definitions and trends
– Understand shortcomings of typical process modelling and business requirements elicitation methods
– Understand cutting edge Business Modelling methods, particularly the relevance in an AGILE world
– Understand the latest techniques in business knowledge extraction / elicitation
– Access templates for deploying a BA / BR Centre of Excellence (COE)
– Understand next generation BA / BR output
– Identify ways to leverage BA / BR outputs for multiple corporate initiatives
– Identify common BA / BR pitfalls
– Explore the role of the Business Analyst and the Business Requirements Analyst
– Understand the importance and value of the Business Analyst Role to the corporation
– Exposure and use of a leading Business Process Analysis (BPA) modelling tool (30-day software trial included)

Business Analysis & Requirements Foundation

Who is this course for?

This workshop is designed for a wide range of roles including:

– Business Analysts
– Business Requirements professionals
– IT Leaders
– Business Leaders

Prerequisites

To derive the greatest benefit from participation in this workshop, participants should have an interest and/or role in the business analysis arena.

Professional Development Units

Participants who have been awarded the Project Management Professional (PMP)® credential by the Project Management Institute (PMI)® are eligible to earn **7 PDUs** for their participation in this course (7 Technical).

Course Outline

Course Introduction

Objectives. Agenda.

Industry Challenges

Applying 20th century methods to 21st century problems. The challenge. The BPM trends. Industry standards

The Potential

Benefits / Uplifts. The upside potential. The BA role and responsibilities

Business Defined and Exposed

Definitions. Industry "standards". BPM outputs

Examples: 20th Century business process models – issues and errors

A New BPM Approach

A Guide to the Business Analysis Body of Knowledge® (BABOK® Guide). 5 Interrogatives. Multidimensional business models. Rule based modelling. Ensuring consistency and completeness.

Demonstration: Sharing and building a multidimensional business mode

Business Engagement / Elicitation

Challenges. Recall vs Review. Information recycling driven. Gaining consensus

Example: Recycling business information

Business Improvement

Quick wins. Formal analytics. Costing and simulation.

Business Requirements

A new definition. Business Requirement inference. Auto-generation from business models. AGILE Business Requirements.

Examples: Auto-generation output, Business Requirements Documentation (BRD), User stories, User cases.

Additional Value Add – Enterprise Convergence

Education and training from business models. Standard Operating Procedures (SOP). Regulatory compliance

Examples: Auto-generation output = Role Definitions, SOPs, Business Improvement, Risks and controls

Setting up a BPM COE

Blueprint. Roles. Enterprise considerations and business model management. Resourcing.

Examples: COE Template