

# Agile Business Analysis (AgileBA®)

Foundation to Practitioner





## Overview

The Business Analyst (BA) is a critical role within an Agile project team and with more and more organisations adopting Agile approaches, BAs performing this crucial role need to have the necessary skills and expertise. Despite this, there has been little in the way of detailed best practice guidance that directly addresses the role, responsibilities and skills of the Agile Business Analyst.

The guidance is based on the DSDM® (Dynamic System Development Method) Agile Project Framework, an approach which defines the role of the project-based Business Analyst in relation to business, development and testing roles at all levels. However, the guidance goes deeper, with many generic and popular agile techniques also included.

## Key Topics

The courses explore the following content, with the Foundation level focusing on the theory and the Practitioner considering the application of the method to a given scenario:

### Agile and the DSDM Agile Project Framework

The agile mindset. The DSDM approach, philosophy and principles. Overview of the DSDM process, roles and products.

### Strategy analysis

Gaining a holistic view of the business environment using internal and external analysis. Capturing a clear picture of the value an organisation creates through value chain analysis and Lean thinking. Identifying and measuring the impact of implementing organisational strategies. The agile business case.

### Stakeholder collaboration

Working effectively with different stakeholders throughout the DSDM process. Analysing stakeholders. The Agile BA's role in communication planning. Collaborating effectively using facilitated workshops.

### Managing requirements

Working with requirements, user stories, acceptance criteria and story maps. The DSDM approach to


managing requirements throughout the project lifecycle. The Agile BA's role. The lifecycle of a requirement. Requirements elicitation models. Estimating requirements in a DSDM project.

### Delivering on time

Exploration of key practices to deliver on time: prioritising requirements, timeboxing and iterative development. Common prioritisation techniques. Activities conducted in timeboxes and useful collaboration techniques such as stand-ups and burn charts. Approaches to iterative development.

### Modelling and mapping

Modelling perspectives. Modelling techniques for the Agile BA including business domain models and wireframes.



All content is covered in Foundation. Practitioner focuses on preparing participants for the Practitioner exam and so does not introduce new content.



## AgileBA Foundation

### Objectives

The Foundation course provides comprehensive instruction and hands-on practice to embed concepts and techniques presented. This course will enable participants to:

- Adopt an Agile approach and philosophy
- Work in line with DSDM philosophy and principles
- Work effectively with key stakeholders to elicit and manage requirements for incremental solution delivery
- Prepare for and sit the AgileBA Foundation examination

#### Course duration:

**Weekday & Weekend – 3 days**

### Prerequisites

- Have a minimum of one year's Business Analysis experience OR
- Have attended a PM-Partners Business Analysis Fundamentals course (or equivalent) OR
- Have an interest in Business Analysis and attended an Agile Project Management (AgilePM) Foundation course

### Exam & Certification

The Foundation course includes the AgileBA Foundation exam which consists of:

- 50 multiple choice questions – closed book
- 50% pass mark (25/50) – 40 minutes duration

The Foundation exam addresses knowledge of the terminology of the method and a high-level understanding of the concept.

**Weekday (in-class/virtual) courses:** Exam taken on the afternoon of day 3 of the Foundation course.

**Weekend (virtual) courses:** Online proctored exam taken after the course. On completion of the Foundation virtual training, you will receive an invitation to book your Foundation exam. You have 6 months to sit the exam online. Please check availability when making your booking.

### PDUs

Participants who have been awarded the Project Management Professional (PMP)<sup>®</sup> credential by the Project Management Institute (PMI)<sup>®</sup> are eligible to earn PDUs (Professional Development Units) for their participation in these courses:

**Weekday/Virtual:** 21 PDUs (14 Ways of Working, 3 Business Acumen and 4 Power Skills)



## AgileBA Practitioner

### Objectives

The Practitioner level qualification aims to measure whether the candidate has sufficient knowledge and understanding of the AgileBA guidance to apply and tailor it to a given scenario situation.

The Practitioner course builds on the Foundation course, providing additional depth of understanding. This is achieved through a review of Foundation material, consolidation of concepts and sample exam questions for the Practitioner level certification. This course fully prepares candidates for the AgileBA Practitioner certification exam.

Please note that the Practitioner course is an exam preparation course and focuses on the application of AgileBA to prepare candidates for the Practitioner exam.

#### Course duration:

- **Weekday & Weekend:** 1 day

### Prerequisites

To sit the AgileBA Practitioner exam, participants must have obtained a pass in the AgileBA Foundation exam (50% or more).

### Exam & Certification

The Practitioner course includes the AgileBA Practitioner exam which exam consists of:

- Complex multiple choice
- 4 questions per paper with 20 marks available per question
- 40/80 marks required to pass (50%)
- 2.5 hour duration
- Open-book (AgileBA Handbook only)

The Practitioner exam tests knowledge, understanding, application, analysis and evaluation of the method.

**Weekday (in-class/virtual) courses:** The exam is taken on the afternoon of the course, and papers are sent away for scoring.

**Weekend (virtual) courses:** Online proctored exam taken after the course. On completion of the Foundation virtual training, you will receive an invitation to book your Foundation exam. You have 6 months to sit the exam online. Please check availability when making your booking.

### PDUs

Participants who have been awarded the Project Management Professional (PMP)<sup>®</sup> credential by the Project Management Institute (PMI)<sup>®</sup> are eligible to earn PDUs (Professional Development Units) for their participation in these courses:

**Weekday/Weekend:** 7 PDUs (5 Ways of Working, 1 Business Acumen and 1 Power Skills)



## Who is this course for?

Business analysts | Change analysts | Project managers | Scrum product owners/managers | Systems analysts | Agile developers

## Course delivery

As part of PM-Partners' new integrated learning solution, this course offers students the option to attend our bespoke classroom in person or virtually by dialling in from a remote location. Trainers are skilled at both delivery methods and use the latest in virtual technology to simultaneously provide participants with the same interactive, multi-faceted and challenging learning experience. Whichever delivery mode learners choose, comprehension and recall techniques will be used to provide them with a solid understanding of AgileBA.



APMG International administers the AgileBA examination scheme.

For group bookings, courses can be customised to suit your requirements and conducted onsite at your premises, at our training centre, or virtually.

- **Hybrid training:** You can learn more about our hybrid training visiting [www.pm-partners.com.au/hybrid-classroom](http://www.pm-partners.com.au/hybrid-classroom)
- **Weekend courses:** These are conducted over one full weekend and one following Saturday.
- **Materials:** A comprehensive participant workbook is provided for the Foundation course. A participant workbook and the AgileBA Handbook (published by the Agile Business Consortium) are provided to Practitioner participants.

## Pre-course work

Participants are required to complete pre-course preparation for both courses. Please be aware that pre-course work must be completed prior to the course. Failure to complete pre-course work may mean that you are not ready to fully participate in the course and may limit your ability to gain the outcomes you are hoping to achieve.

### Agile Business Consortium Professional Assessment

Candidates who successfully pass the AgileBA Foundation or Practitioner exam will be entitled to a free Professional Assessment at Business Agility Professional Level 1 – Explorer.

This offers candidates the opportunity to claim an additional digital badge and a

way to further advance their journey within business agility.

This Professional status will be valid for 2 years with the option to reassess or upgrade to additional levels. Additional levels of Professional status are available through Agile Business Consortium at an additional cost.

For more details, please refer to the [Agile Business Consortium website](#).



# Why learn with PM-Partners?

## Because we turn your career goals into reality.

Poor project skills are consistently quoted as a key reason for project failure. To be successful in project delivery, it's critical to invest in yourself and the capabilities of your team. This means setting clear goals and making a commitment to continuous improvement.

Certification and training is a vital part of this journey. But you need to know which foot to put forward, and when, to ensure you're heading in the right direction. That's where our expert guidance and support comes in.

## Tell us where you want to go

At PM-Partners we start every conversation with the question, 'Where are you trying to go?' We then apply our expertise to show you exactly 'how' to get there.

We believe that having the relevant skills and methodologies is critical to delivery success, and ultimately career success. Depending on your aims, our team of professional development consultants will work closely with you to create a development pathway, or team training program, that aligns with your goals.

## Helping to develop professional capabilities for 25 years

Our accredited programs provide certification and development across a range of globally recognised project management and delivery streams.

Each year, our expert facilitators train and certify more than 12,000 people throughout Australia, New Zealand and South-East Asia to best practice standards. All highly qualified practitioners in their field, they draw from real-life scenarios and their own experience to add real value for individuals, teams and organisations.

## Our promise to you

PM-Partners is committed to providing industry leading education that is relevant, up-to-date and designed to meet your specific needs.

We offer qualifications in multiple disciplines, including key products in PeopleCert's best practice portfolio, such as ITIL®, PRINCE2® Project Management, PRINCE2® Agile Project Management, PRINCE2® Programme Management, Prince2® Portfolio Management, and P3O®; APMG's AgilePM®, AgileBA®, AgilePgM™, Lean Six Sigma, Managing Benefits and Change Management; as well as the Scaled Agile Framework® (SAFe®); and Business Analysis programs from The Australian Chapter of the International Institute of Business Analysis™ (IIBA®), to name a few.

To find out more about how we can help you or your organisation uplift their capability, contact the experts on 1300 70 13 14.



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Corporate Training  
Sales Consultant



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## Customer story

Listen to Dominic Cain speak about how he went from being a young Chef to a Programme Director.



[vimeo.com/pmpartners/customer-story](https://vimeo.com/pmpartners/customer-story)



Had a great time, met some wonderful people and learned a lot!  
Thank you and look forward to learning with you again soon.

- Harvi Malhi



The facilitator (Mark Plowman) was superlative in explaining the concepts and highly patient to answer every single questions. Can't ask for a better facilitator than him.

- Vinoth Sambasivam



Mark is knowledgeable, engaging and got my interest in the course. The course materials were explained by Mark extensively. His examples are very practical and can be applied immediately in the office environment. The training room is very conducive to learning and it was overall a great experience.

- Christine Pagdanganan-Besa

## Contact us:

### SYDNEY OFFICE

Level 5  
45 Clarence Street  
Sydney NSW 2000  
Phone: 1300 70 13 14

### MELBOURNE OFFICE

Level 21  
459 Collins Street  
Melbourne VIC 3000  
Phone: 1300 70 13 14

### BRISBANE OFFICE

Level 24  
215 Adelaide St  
Brisbane QLD 4000  
Phone: 1300 70 13 14

### CANBERRA OFFICE

Level 4 & 5  
15 Moore Street  
Canberra ACT 2601  
Phone: 1300 70 13 14

### PERTH OFFICE

Level 1  
111 St Georges Terrace  
Perth WA 6000  
Phone: 1300 70 13 14

### SINGAPORE OFFICE

20 Bendemeer  
Road #03-12  
Singapore 339914  
Phone: +65 6818 5771

[info@pm-partners.com.au](mailto:info@pm-partners.com.au) | [www.pm-partners.com.au](http://www.pm-partners.com.au)

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