

# Lean Six Sigma Green Belt



Lean Six Sigma is a management approach to business performance improvement that has blended the two individual specialisms of Lean and Six Sigma.

The focus of Lean is about speed, efficiency and taking waste out of a process. Six Sigma focuses on effectiveness and removal of errors. When combined and implemented properly it can be a powerful management tool that can greatly improve an organisation's performance, by providing a structured approach to resolving problems. Lean Six Sigma can help you to bring about rapid improvements, whether in a manufacturing or service-based context.

A Lean Six Sigma Green Belt can eliminate waste and improve the performance of any business process. This course has been designed to provide participants with a thorough knowledge of the Lean and Six Sigma (LSS) methodologies, tools and principles.

### **Key topics**

- World Class Performance
- Process Improvement Deployment
- Project Management
- Creating a Solid Foundation

- Creating a Continuous Improvement Culture
- Creating Stable and Efficient Processes
- Creating Capable Processes
- Creating World Class Products and Services

The content covered in this course is similar to the content covered in the Yellow Belt course. However, whereas the Yellow Belt covers the basics and provides an overall view of LSS, the Green Belt delves further into the theory and calculations involved, whilst also exploring how to develop reliable, innovative products that meet customer expectations.

### **Objectives**

#### Course duration: 4 days

The purpose of the Green Belt qualification is to confirm that a participant has sufficient knowledge and understanding of the Lean Six Sigma process improvement methodology and practice to be able to achieve significant improvements in performance and quality, either working as a team member in a large project or working alone as a junior project manager.

Participants will gain the skills to:

- Analyse their organisation's processes to identify the priority issues leading to waste and inefficiency
- Deeply investigate and understand the systemic root causes for these issues
- Understand what process improvement tools are available and how to best apply them to eliminate the source of the problem and drive customer value.
- Effective Green Belts are capable of implementing significant change within their organisation. Participants will also learn how to manage people through change, how to lead an improvement project team, and how to engage with enterprise leadership.
- The Continuous Improvement Maturity Model will be introduced which charts the necessary changes organisations need to make, to move towards World Class Operational performance (Structured > Managed > Predictable > Capable > World Class).

All participants are required to complete the Goals and Objectives Survey and have a pre-course 15 minute telephone interview with the trainer.



It is also recommended that participants have a minimum of 3 years working experience in a professional role and a firm grasp of applied mathematics and basic statistics.

#### **Exam and Certification**

The course includes the Lean Six Sigma Green belt exam which consists of:

- 60 multiple choice questions
- 63.3% pass mark (38/60)
- 180 minutes duration
- Open book (Climbing the Mountain LSS Green Belt textbook permitted, no other materials permitted)
- Calculators permitted

The exam is taken after the course as an online proctored session. Participants will need to take the online exam within a month of completing the course.

### Course delivery

Trainers of this course will use a practical delivery approach to provide participants with a 'hands-on', multi-faceted and challenging learning experience. This includes a combination of pre-reading, classroom training, practical exercises and hands on application of the LSS toolkit on a mock operational process.

Courses are facilitated in partnership with OE Partners and can be conducted onsite, at our premises or virtually. All courses can be customised to suit your requirements.

OE Partners are an accredited training organisation with APMG International for Lean Six Sigma Green Belt.

- Materials: A comprehensive participant workbook and the Climbing the Mountain Mindset, Skill Set and Tool Set for Lean Six Sigma Green Belt textbook (published by LSSA) are provided.
- Virtual training: You can learn more about our virtual delivery here.





### Who is this course for?

Mid to senior level professionals who are working in a role that involves the review and improvement of a process and its performance.

Those looking to lead business improvement projects, drive productivity initiatives or other measurable business outcomes.



Pre-course preparation time frame: minimum 4 hours (depending on prior experience).

#### Participants should:

- » Have Lean Six Sigma Yellow Belt Accreditation OR
- » Have comprehensive pre-course work including 20 question quiz. Pre-course work will be sent out 2 weeks in advance of the course (or at time of booking if booking is less than 2 weeks prior to course commencement).

## Professional Development Units (PDUs)

Participants who have been awarded the Project Management Professional (PMP)\* credential by the Project Management Institute (PMI)\* are eligible to earn PDUs for their participation in these courses as follows: 28 PDUs (17 Ways of Working, 7 Business Acumen and 4 Power Skills)

#### **CPDs**

Participants holding any of the Project Management accreditations (CPPP/CPPM/CPPD) are eligible to earn CPDs as follows: 20 CPDs

## Why learn with PM-Partners?

#### Because we turn your career goals into reality.

Poor project skills are consistently quoted as a key reason for project failure. To be successful in project delivery, it's critical to invest in yourself and the capabilities of your team. This means setting clear goals and making a commitment to continuous improvement.

Certification and training is a vital part of this journey. But you need to know which foot to put forward, and when, to ensure you're heading in the right direction. That's where our expert guidance and support comes in.

#### Tell us where you want to go

At PM-Partners we start every conversation with the question, 'Where are you trying to go?' We then apply our expertise to show you exactly 'how' to get there.

We believe that having the relevant skills and methodologies is critical to delivery success, and ultimately career success. Depending on your aims, our team of professional development consultants will work closely with you to create a development pathway, or team training program, that aligns with your goals.

## Helping to develop professional capabilities for 25 years

Our accredited programs provide certification and development across a range of globally recognised project management and delivery streams.

Each year, our expert facilitators train and certify more than 12,000 people throughout Australia, New Zealand and South-East Asia to best practice standards. All highly qualified practitioners in their field, they draw from real-life scenarios and their own experience to add real value for individuals, teams and organisations.

#### Our promise to you

PM-Partners is committed to providing industry leading education that is relevant, up-to-date and designed to meet your specific needs.

We offer qualifications in multiple disciplines, including key products in PeopleCert's best practice portfolio, such as ITIL\*, PRINCE2\* Project Management, PRINCE2\* Agile Project Management, PRINCE2\* Programme Management, Prince2\* Portfolio Management, and P3O\*; APMG's AgilePM\*, AgileBA\*, AgilePgM™, Lean Six Sigma, Managing Benefits and Change Management; as well as the Scaled Agile Framework\* (SAFe\*); and Business Analysis programs from The Australian Chapter of the International Institute of Business Analysis™ (IIBA\*), to name a few.

To find out more about how we can help you or your organisation uplift their capability, contact the experts on 1300 70 13 14.



Mike Boutel
Head of Training



Jourdan Clark
Sales Manager



Brooke Barclay
Corporate Training
Sales Consultant



Holly Barber
Corporate Training
Sales Consultant



Michael Lipman
Corporate Training
Sales Consultant



Luke Ayres
Corporate Training
Sales Consultant



Alexandra Furmston

Corporate Training
Sales Consultant



Faye Hughes
Public Training Sales
Consultant



Hannah McGuire
Public Training Sales
Consultant

## Leading the way in training delivery

Our training facilities are equiped with the latest and most innovative technology to bring you the best learning experience.







VIRTUA

ONLIN

## Shop online with confidence





CREDIT CARD

Amex, Visa, Mastercard



INVOICE



PURCHASE ORDER



BANK TRANSFER

\*Please note: payment is due 14 days before course start date.

### Buy now, pay later with interest-free terms

Pay just 50% of your course fee now and pay the other 50% 14 days before your course starts. Select invoice on checkout and one of our consultants will call you to arrange your payment plan.



## **Customer story**

Listen to Dominic Cain speak about how he went from being a young Chef to a Programme Director.



vimeo.com/pmpartners/customer-story



### Contact us:

#### **SYDNEY OFFICE**

Level 5 45 Clarence Street Sydney NSW 2000

#### **CANBERRA OFFICE**

Level 4 & 5 15 Moore Street Canberra ACT 2601 Phone: 1300 70 13 14

#### MELBOURNE OFFICE

Level 21 459 Collins Street Melbourne VIC 3000

#### PERTH OFFICE

Level 1 111 St Georges Terrace Perth WA 6000 Phone: 1300 70 13 14

#### **BRISBANE OFFICE**

Level 24 215 Adelaide St Brisbane QLD 4000 Phone: 1300 70 13 14

#### **SINGAPORE OFFICE**

20 Bendemeer Road #03-12 Singapore 339914 Phone: +65 6818 5771

info@pm-partners.com.au | www.pm-partners.com.au



pm-partners