



pm-partners

AI Courses

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What are AI Skills?

AI skills are the practical capabilities professionals need to apply artificial intelligence (AI) confidently and responsibly in their everyday work. These skills go beyond theory, they enable you to automate tasks, analyse data, generate insights, and integrate AI tools into real workflows.

From prompt engineering to building AI agents, AI skills help you work smarter, reduce risk, and deliver measurable results.

What is Generative AI?

Generative AI is a type of artificial intelligence that creates new content such as text, images and ideas by learning patterns from large amounts of data.

It helps professionals work faster and smarter by automating routine tasks, improving decision-making and supporting creativity in everyday work.

Who is it for?

Our AI courses are designed for professionals and teams who want to stay competitive and future-ready:

- Project, program and portfolio teams
- Business analysts and change practitioners
- Finance teams
- Operations professionals
- HR, L&D and talent leaders
- Marketing and communications teams
- Emerging leaders and managers

Whether you're an individual looking to boost productivity or an organisation planning workforce capability uplift, these courses meet you where you are.

Capability areas

Our AI training focuses on the skills that deliver real impact:

- **Prompt engineering** for accurate, fit-for-purpose outputs
- **Workflow automation** to save time and reduce errors
- **AI-powered reporting and insights** for faster decision-making
- **Compliance and risk management** to ensure responsible adoption
- **Building AI agents** for everyday tasks and scalable solutions

Why AI skills are essential – from the Head of Training at PM-Partners

A message from Mike Boutel



AI is no longer a future trend, it's here, reshaping how we work every day. The ability to apply AI confidently and responsibly is now a core capability for professionals and organisations alike. These skills unlock productivity, reduce risk, and create opportunities for innovation.

At PM-Partners, we've designed our AI courses to cut through the hype and deliver practical, hands-on learning that makes an immediate difference. I invite you to explore our programs and start building the skills that will keep you competitive in 2026 and beyond.



Not sure where to begin?

Scan the QR code to try our free Power Match tool.

Answer a few quick questions and get course recommendations tailored to your goals, challenges, and skill gaps.

No guesswork—just practical, targeted training to help you achieve real results.



Scan
me

Scan the QR code or visit
pm-partners.com.au/course/powermatch
to get started.

Let's shape your success!

Ready to invest in your growth and capability? Connect with one of our professional development consultants today. Together, we can craft the perfect learning pathway to meet your goals and equip you and your organisation for long-term success.



Jourdan Clark
Sales Manager



Holly Barber
Corporate Training
Sales Consultant



Michael Lipman
Corporate Training
Sales Consultant



Luke Ayres
Corporate Training
Sales Consultant



Alexandra Furmston
Corporate Training
Sales Consultant



Faye Hughes
Public Training
Sales Consultant



Hannah McGuire
Public Training
Sales Consultant

Build smarter teams with Generative AI training

In today's fast-changing business environment, understanding and applying AI is essential for success. Our Generative AI courses provide practical, hands-on experience that helps professionals integrate AI into their workflows and deliver measurable results.

Our expert facilitators combine real-world insights with interactive exercises to ensure learning is immediately

applicable. Flexible delivery options include onsite at your office, virtual sessions via Zoom or Microsoft Teams, and hybrid learning that combines in-person and remote participation.

Help your teams leverage AI to improve decision-making, streamline processes and innovate with confidence wherever they are.

Explore flexible training options to suit your team

Two delivery models designed to suit your team's size, schedule and learning goals.

Public (Hybrid) classroom training

A cost-effective way to upskill your team. Join a scheduled course – in person or online.

Stretch your training budget with access to our public course schedule. Teams can join existing sessions and still benefit from group discounts (calculated at booking).

Thanks to PM-Partners' integrated (Hybrid) delivery model, participants can attend:

- In person at our training centre

- Virtually via Zoom, joining the same live class remotely

Our purpose-built training rooms feature the latest in virtual collaboration tools, ensuring a consistent, high-quality learning experience, regardless of location.

Ideal for: Small teams looking for practical, high-impact training. Volume-based discounts available.

(*AI-Native courses are offered via Face-to-Face only.)

In-house group training

Private training tailored to your team

For teams needing a more targeted learning experience, our private group training offers flexibility and relevance. An experienced facilitator will customise the session to reflect your organisation's environment, challenges, and goals—ensuring content is practical and immediately applicable.

Courses can be delivered:

- Onsite at your office
- At one of our training centres
- In a hybrid format (mix of in-person and remote participants)
- Fully virtual via Zoom or Microsoft Teams

- We can also adapt delivery to minimise disruption, such as running shorter sessions across multiple days.

Tailored group training can include:

- Flexible delivery format and location
- Customised content using real-world examples
- Pre-course assessment of learner knowledge
- Optional post-course workshops to embed learning

Ideal for: Teams seeking a focused, workplace-specific training experience.

Hybrid training – join in person or online

Our hybrid delivery model brings in-person and virtual participants together in one seamless classroom. Whether your team joins from our training centre or remotely via Zoom, everyone shares the same session, facilitator, and interactive learning experience.



Customised training to suit your organisation

Every organisation is different. Whether your teams are dispersed, working in hybrid environments, or need training tailored to your industry, we adapt our programs to align with your specific context and goals.

If our standard courses don't quite fit, we'll work with you to customise the content, format, and schedule, ensuring your team gains relevant, practical skills that support real business outcomes.

Our flexible, consultative approach ensures your investment in professional development delivers measurable value where it matters most.



Tailored content

- Adapt course materials to reflect your organisation's language, tools, and ways of working.
- Incorporate real-world scenarios and case studies relevant to your industry or workplace.
- Develop custom content to target specific skills, challenges, or operational needs unique to your team.



Brand-aligned materials

- Integrate your organisation's logo and other brand elements into courseware and materials to maintain a cohesive visual identity and reflect your brand values.



Custom schedules

- Deliver training simultaneously to in-class and virtual participants, with customised schedules to accommodate global teams and multiple time zones.
- Choose from condensed, short burst sessions or extended programs delivered over several weeks, depending on your team's requirements.
- Design a timetable that aligns with your team's workflow and availability, minimising disruption while maximising engagement.



Flexible delivery formats

- Select from focused, modular sessions or deep-dive programs delivered over multiple days.
- Create a blended learning experience with a mix of in-person workshops, live virtual sessions, and self-paced eLearning—designed to fit your team's schedule and learning preferences.



I always enjoy Steve's training sessions. His deep knowledge, combined with his understanding of the healthcare sector, means our questions are never out of place.

Belinda Berkhout | Engaging Stakeholders Effectively (Gold Coast)



The benefits of customised training

Partnering with us for customised training means more than just convenience – it's about achieving measurable results. Some of the benefits of customised training include:

- **Personalised experience:** Training designed around your needs makes development more impactful and effective.
- **Enhanced engagement:** Relevant content ensures your team stays invested in their learning journey.
- **Improved knowledge retention:** Tailored scenarios and tools make training practical and memorable.
- **Embedded learning:** Customisation strengthens the connection between training and daily work.
- **Stronger foundations for success:** Equip your team with the skills they need to deliver results aligned with your goals.

Why professionals choose PM-Partners

25+

Years of experience

Decades of expertise in professional capability development.

15,000

Professionals trained each year

Empowering individuals across Australia and Southeast Asia.

80%

Of the top 200 ASX companies

Driving performance across Australia's largest organisations.

1,000+

Organisations supported

Trusted by global brands, government agencies, and high-performing teams.



Generative AI for Agile Teams & Leaders

🕒 1 day 📄 No exam 🏆 Digital badge 🖥️ Face-to-Face | Virtual | Instructor-led



The **Generative AI for Agile Teams and Leaders** course offers a dynamic, hands-on learning experience that integrates Generative AI (GenAI) into agile ways of working. Participants will engage in practical exercises, applying prompts to scenarios and case studies to strengthen delivery practices and support continuous improvement.

Throughout the course, attendees will work directly with GenAI tools while refining their prompting skills to enhance agility and foster innovation. By immersing themselves in interactive activities, they will gain practical insights into applying GenAI across agile events, artefacts, team practices, and leadership approaches. This real-world focus equips agile teams and leaders improve performance, embed continuous improvement, and deliver incremental value more effectively.

Objectives



This course will enable participants to:

- Use GenAI to support agile delivery and collaboration practices, including backlog refinement, user story creation, release planning and communication with teams and stakeholders.
- Use GenAI to enhance leadership practices that connect delivery to strategic goals, nurture continuous improvement, and build a strong team culture.
- Explain key GenAI concepts and considerations in agile contexts, including ethical, commercial, and organisational implications.
- Develop effective prompts using standard techniques to generate fit-for-purpose outputs.

Who is this course for?



Agile team members & Agile Leaders. Participants should be working in an agile environment and fully understand basic agile concepts.

PDUs



Participants who have been awarded the Project Management Professional (PMP)[®] credential by the Project Management Institute (PMI)[®] **are eligible to earn 7 PDUs** for their participation in this course (5 Ways of Working, 2 Business Acumen).

Participants holding any of the Project Management accreditations (CPPP/ CPPM/ CPPD) **are eligible to earn 14 CPDs** for this short course.

Key topics



- History of Generative AI
- Considerations when using GenAI (ethics, intellectual property, etc.)
- Prompt engineering frameworks
- Optimising outputs through iterative refinement and prompt engineering logs
- Practical application of Generative AI for agile teams and leaders

BYOD: This is an immersive hands-on course, so you will need to bring your preferred device to the training course.

Your device will need to be equipped with a generative AI model that supports unlimited prompt entries.

Generative AI for Project Managers & Project Teams

🕒 1 day 📄 No exam 🏆 Digital badge 🧑🏫 Face-to-Face | Virtual | Instructor-led



The **Generative AI for Project Managers and Project Teams** course offers a dynamic, hands-on learning experience designed to integrate AI tools into project management practices. Participants will actively engage in practical exercises, using prompts to navigate real-world project management scenarios and case studies. This approach ensures that learners not only grasp theoretical concepts but also apply them effectively to solve practical challenges.

Throughout the course, attendees will work directly with various AI tools to streamline project workflows, enhance decision-making, and refine their prompt engineering skills. By immersing themselves in interactive exercises, participants will gain valuable insights into managing AI-driven projects and achieving efficient results. This practical focus will help project managers and their teams become adept at leveraging AI to handle complex tasks, allowing them to focus on strategic aspects and drive project success.

Objectives



This course will enable participants to:

- Use AI to complete selected project management tasks and generate fit-for-purpose information for input to project management artefacts.
- Explain key AI concepts, including commercial considerations when using AI.
- Use standard techniques for writing effective prompts.
- Identify how AI can help complete common project tasks.

Key topics



- History of Generative AI
- Benefits and limitations of AI technologies
- Considerations when using AI (ethics, intellectual property, etc.)
- Common AI tools
- Prompt engineering frameworks
- Optimising outputs through iterative refinement and prompt engineering logs
- Practical application of AI for project managers

Who is this course for?



- Project Managers
- Project administrators / coordinators
- Other project team members

Participants should be working in a project environment and fully understand basic project management concepts.

PDU



Participants who have been awarded the Project Management Professional (PMP)[®] credential by the Project Management Institute (PMI)[®] **are eligible to earn 7 PDUs** for their participation in this course (5 Ways of Working, 2 Business Acumen).

Participants holding any of the Project Management accreditations (CPPP/ CPPM/ CPPD) **are eligible to earn 14 CPDs** for this short course.

BYOD: This is an immersive hands-on course, so you will need to bring your preferred device to the training course.

Your device will need to be equipped with a generative AI model that supports unlimited prompt entries.

Generative AI for Business Analysts

🕒 1 day 📄 No exam 🏆 Digital badge 🖥️ Face-to-Face | Virtual | Instructor-led



The **Generative AI for Business Analysts** course offers a dynamic hands-on learning experience designed to integrate AI tools into business analysis activities. Participants will engage in practical exercises using AI prompts to navigate real-world business analysis scenarios and case studies. This approach ensures that learners not only grasp theoretical concepts but also apply them effectively to solve practical challenges related to data analysis, requirement gathering, and stakeholder communication.

Throughout the course, attendees will work directly with AI tools to streamline analytical tasks, enhance decision-making, and refine their prompt engineering skills, helping business analysts to leverage AI for greater efficiency and accuracy.

Objectives



This course will enable participants to:

- Use AI to complete selected business analysis tasks and generate fit-for-purpose information for input to business analysis artefacts.
- Explain key AI concepts, including commercial considerations when using AI.
- Use standard techniques for writing effective prompts.
- Identify how AI can help complete common business analysis tasks, such as elicitation and research, requirement documentation, and stakeholder communication.

Key topics



- History of AI
- Benefits and limitations of AI technologies
- Considerations when using AI (ethics, intellectual property, etc.)
- Common AI tools
- Prompt engineering frameworks
- Optimising outputs through iterative refinement and prompt engineering logs
- Practical application of AI for business analysts

Who is this course for?



Business Analysts, Data analysts and Process Improvement Professionals. Participants should be practicing business analysts and fully understand basic business analysts concepts.

PDUs



Participants who have been awarded the Project Management Professional (PMP)[®] credential by the Project Management Institute (PMI)[®] **are eligible to earn 7 PDUs** for their participation in this course (5 Ways of Working, 2 Business Acumen).

Participants holding any of the Project Management accreditations (CPPP/ CPPM/ CPPD) **are eligible to earn 14 CPDs** for this short course.

BYOD: This is an immersive hands-on course, so you will need to bring your preferred device to the training course.

Your device will need to be equipped with a generative AI model that supports unlimited prompt entries.

Generative AI for Change Managers & Change Teams

🕒 1 day 📄 No exam 🏆 Digital badge 🖥️ Face-to-Face | Virtual | Instructor-led



This one-day, hands-on course empowers **Change Managers and their teams** to leverage Generative AI (GenAI), such as ChatGPT, to enhance change management activities.

Participants will explore how to craft effective AI prompts tailored to change initiatives, including stakeholder engagement, risk management, communication and training. By focusing on practical applications, the course builds expertise in integrating Generative AI tools into key phases of change management, improving efficiency and decision-making. Participants will leave with a personalised toolkit of tested prompts, strategies for ethical AI use, and practical insights to drive successful change initiatives.

Objectives



This course will enable participants to:

- Understand the foundational concepts of Generative AI and its applications in change management.
- Develop effective prompts to assist with stakeholder analysis, communication planning, and resistance management.
- Use GenAI to streamline the creation of change-related deliverables, including risk logs, stakeholder maps, and training materials.
- Apply GenAI techniques to craft customised communication and engagement strategies for diverse audiences.
- Navigate ethical considerations and organisational guidelines when incorporating AI into change practices.
- Gain hands-on experience in creating AI-assisted solutions for real-world change management challenges.

Key topics



- History of AI
- Benefits and limitations of AI technologies
- Considerations when using AI (ethics, intellectual property, etc.)
- Common AI tools
- Prompt engineering frameworks
- Optimising outputs through iterative refinement and prompt engineering logs
- Practical application of AI for Change Managers and members of Change Teams

Who is this course for?



For **Change Managers** and members of **Change Teams**. Participants should be practising change managers / team members and fully understand basic change management concepts.

PDU's



Participants who have been awarded the Project Management Professional (PMP)® credential by the Project Management Institute (PMI)® **are eligible to earn 7 PDUs** for their participation in this course (5 Ways of Working, 2 Business Acumen).

Participants holding any of the Project Management accreditations (CPPP/ CPPM/ CPPD) **are eligible to earn 14 CPDs** for this short course.

BYOD: This is an immersive hands-on course, so you will need to bring your preferred device to the training course.

Your device will need to be equipped with a generative AI model that supports unlimited prompt entries.

AI-Native Foundations

Globally Recognised Certification



2 days

Exam: Online

Face-to-Face

You've been told to "use AI." But with the hype, half-truths, and endless tools, it's hard to know where to begin. Being AI-Native means embedding AI into how you think, work, and lead—so you can thrive in the Age of AI.

AI-Native Foundations helps teams cut through the noise. In two immersive days, you'll build the confidence, shared language, and practical skills to apply AI meaningfully—right in the flow of everyday work.

This goes beyond prompt-writing. You'll learn how AI really works (in plain English), explore the

essential success factors that enhance adoption, and redesign one of your own workflows to deliver measurable business value from day one.

By the end of AI-Native Foundations, you will walk away with:

- A shared AI vocabulary that accelerates alignment across business and tech
- A responsible adoption playbook to reduce compliance and brand risk
- A 30-60-90 day AI action plan tailored to their role, ready to implement immediately

Objectives



By the end of AI-Native Foundations, you and your team will be able to:

- Align faster across business and tech with a shared AI vocabulary that reduces friction and misinterpretation.
- Turn existing tools into real ROI by redesigning workflows to save hours and deliver measurable results immediately.
- Lead with confidence and credibility by knowing how to assess feasibility, risks, and expected returns before committing resources.
- Innovate without increasing risk by applying compliance and safety guardrails from the start.

Key topics



LESSON 1

- EDGE and AI-Native

LESSON 2

- AI Basics
- Data
- Large Language Models
- Prompting and Safe Use
- RAG
- Agents
- Frontiers

LESSON 3

- AI-Native Success Factors

LESSON 4

- Workflow Improvement
- Business Brief
- Transformational Thinking

LESSON 5

- Roadmap to AI-Native

LESSON 6

- The AI-Native Pitch

Who is this course for?



AI-Native Foundations is built for professionals who are expected to deliver AI results without the luxury of trial and error.

This course is a great fit if you are:

- A business leader who needs to translate AI potential into measurable ROI
- A product or delivery professional responsible for integrating AI into value streams without breaking what already works
- An operations or enablement lead tasked with creating standards, playbooks, and guardrails for responsible AI use
- A change-maker inside your team who wants to bridge the gap between technical possibilities and business realities

AI-Native Change Agent

Globally Recognised Certification



3 days Exam: Online Face to Face

Most AI initiatives never make it past the pilot phase. Hype burns hot, priorities shift, and promising projects stall out before delivering business value. AI-Native Change Agent is built to fix that.

In three hands-on days, you'll learn how to guide real AI initiatives from spark to scale translating technical potential into business results that stick. This isn't theory. You'll lead a live initiative through practical milestones, learning how to align stakeholders, navigate blockers, and deliver

measurable outcomes that move beyond the proof of concept (POC) graveyard.

By the end of this course, you will have:

- A repeatable framework for leading AI initiatives across functions
- Tools to engage both business and technical leaders in plain language
- A 30-60-90-120 day roadmap for turning opportunity into production impact

Objectives



- **Move initiatives out of the POC graveyard:** Guide projects through lean delivery cycles that result in production impact.
- **Align business, tech, and leadership:** Build stakeholder maps, charters, and implementation plans that accelerate execution and reduce rework.
- **Avoid common blockers:** Spot hype traps, stalled pilots, and misaligned priorities before they waste time and resources.
- **Establish repeatable success patterns:** Create proven playbooks for launching and scaling AI solutions across the enterprise.

Key topics



DAY 1: PREPARE

- AI Opportunity Blind Spots
- AI Fluency
- Value Maximisation
- AI-Powered Facilitation
- AI-Powered Discovery

DAY 2: DESIGN

- Value Proposal
- AI Solution
- Data Strategy
- Product Operations
- Risk Management & Compliance
- Value Realisation

DAY 3: BUILD & SCALE

- The Implementation Roadmap
- Guiding Successful Implementations
- Tell The Story
- Expanding Your Impact

Who is this course for?



AI-Native Change Agent is for those tasked with moving the enterprise from "AI-curious" to "AI-capable." This course is a great fit if you are :

- A team lead or coach who needs to align cross-functional groups on AI opportunities and delivery
- A transformation leader driving enterprise adoption and looking for ways to scale success patterns

- A digital strategist or change agent who must balance experimentation with business impact
- A practitioner on the front lines ready to bridge the hype of AI with the hard part of execution

Pre-requisite: AI-Native Foundations course

PMI Certified Professional in Managing AI (PMI-CPMAI)



21 hrs Exam: Online Online | Self-paced | e-learning

Your license to lead the future of AI. With PMI-CPMAI™, you'll gain the tools to build with AI effectively, giving you the playbook to secure AI success.

Whether you're already delivering AI initiatives or eager to start, this certification gives you the structure and credibility to turn innovation into measurable, lasting value. With PMI-CPMAI you'll learn how to:

- Turn bold AI visions into clear, achievable project plans

- Navigate fast-changing technologies without needing tool-specific training
- Unite cross-functional teams around a shared process
- Deliver outcomes that are ethical, measurable, and built to withstand business scrutiny

No matter your role (Project Manager, technologist, data expert, or consultant) PMI-CPMAI helps you grow your skills and your career in a market that rewards professionals and AI-savvy leaders.

Objectives



MODULE 1

The Need for AI Project Management

Discover why AI projects struggle, how iterative delivery supports success, and how CPMAI ensures ethical, effective outcomes.

MODULE 2 (Phase I)

Matching AI with Business Needs

Align AI solutions and strategy to real business needs, assess feasibility, define ROI, and set clear project scope.

MODULE 3 (Phase II)

Identifying Data Needs for AI Projects

Select data, ensure compliance, & build infrastructure to support AI, laying the groundwork for effective AI data management across the project lifecycle.

MODULE 4 (Phase III)

Managing Data Preparation Needs for AI Projects

Transform raw data into AI-ready inputs through quality checks, augmentation, and compliance controls.

MODULE 5 (Phase IV)

Iterating Development and Delivery of AI Projects

Build & validate models, from machine learning to Gen AI.

MODULE 6 (Phase V)

Testing & Evaluating AI Systems

Test and monitor AI models, address drift, and ensure results are reliable, explainable, and aligned with goals.

MODULE 7 (Phase VI)

Testing & Evaluating AI Systems

Operationalise AI responsibly, manage governance, and plan for continuous improvement.

PDUs



Earn **21 PDUs** toward maintenance of your other PMI certifications while completing this course:

- 7 PDUs Business Acumen
- 11 PDUs Ways of Working
- 3 PDUs Power Skills

If you already hold a PMP certification, the 21 PDUs earned will cover more than one-third of the PDUs required for renewal. They can also fully satisfy the Education PDU requirement for CAPM.



Course delivery

Trainers of these courses will use a practical delivery approach to provide participants with a 'hands-on', multi-faceted and challenging learning experience. These courses will be delivered live by one of our certified trainers with students attending virtually from their preferred location.

Please note that AI-Native Foundations and AI Native Change Agent are delivered face to face only, allowing participants to work directly with our certified trainers in an interactive classroom environment.

For group bookings, courses can be customised to suit your requirements and conducted on-site at your premises, at our training centre, or virtually.

- **Materials:** A comprehensive participant workbook is provided.
- **Hybrid training:** You can learn more about our hybrid training visiting www.pm-partners.com.au/hybrid-classroom



Why train with us?

Our proven approach works to uplift the capabilities of your people and ensures new skills are put to work in the most effective way across your organisation.

- We help our customers achieve the learning outcomes they need to drive successful delivery.
- Each year we train and certify over 15,000 people across Australia, New Zealand, and South-East Asia, to globally recognised standards.

To facilitate and embed learning, our expert facilitators draw from a variety of techniques, formats and methods, including:

- Integrated learning (classroom, virtual and hybrid)
- Tailored team training
- Online, micro-learning, staged learning and bootcamps
- Global professional certifications
- Coaching, mentoring and refresher training
- Capability assessments and uplift



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our course calendar



Download our
AI catalogue

www.pm-partners.com.au/capability/ai-courses



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